Sender
Dispatcher
$\qquad$
$\qquad$
$\qquad$

Consignment information
Invoice reference number of sender

SFTP User ID (DataTransfer)

Letter ID order number

Customer reference (optional)

Number
Product/value-added service (information as on Internet platform)
Weight (g)
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$

## Technical customer support

Post CH Ltd
DataTransfer support
Tel. 0848789789
E-mail: datatransfer@swisspost.ch

## Customer initials

## Place/date

## For the dispatcher

Tool is not available

- Post consignments using this replacement document

Tool is now available

- Enter order retroactively in tool
- Hand over delivery note at acceptance point


## For the acceptance point

See the "Acceptance point manual" or view the "DataTransfer/ partial delivery replacement document" process in the QMS

